

Web Talk Title: Problem Solving Techniques

About Webinar:

The ability of an individual to solve problems is the very basic skill we use both in personal and professional life. Most of us in our daily life solve many problems unknowingly in an unstructured way. However in our professional life our problem solving skills should be structured and tackled in systematic step by step approach. This is because of the fact that problems we face in our day to day professional work has many stakeholders both in terms of its cause as well as effect.

In this current dynamic business ecology, the success of employers along with their organization is measured by their ability to solve complex problems in a short span of time. These complex problems may arise throughout the factory ranging from manufacturing area to office work. Organizations now a days take this opportunity of problem solving as a tool to be creative and stand ahead among its peer.

Webinar Coverage:

- Overview, significance and types of Problem Solving Techniques.
- Steps & overview of various Problem Solving Techniques like :
 - Why-Why Analysis, SWOT , Analysis, Brain Storming, QM Tools, etc.
- Practical examples and application of Problem Solving in organizations
- Problem Solving for Quality Management and Customer Satisfaction.

Speaker Profile:

Shri Swarupan Das is currently working as Deputy Director in National Productivity Council, Bengaluru. After Engineering, he has done is Post Graduate Program in Industrial Engineering and also PGDM in Human Resource Management. He has also completed certificate course in Project Management (CIPM). In the last 11 years while working in National Productivity Council he has been involved in the consultancy and training in area of Industrial Engineering. He was involved in over 35 Consultancy Projects in the areas of Shop Floor Productivity Improvement, Lean Manufacturing in MSMEs, etc. Some of the clients where consultancy was provided includes : BOSCH Ltd, Zuari Cements Ltd, Bangalore Electricity Supplying Company, TVS Tyres Limited, Schneider Electric, Grasim Ltd, Hindustan Newsprint Ltd, English India Clays Ltd, GMR, etc



Register to learn:

- ☺ Acquire knowledge about Industrial Problem with focus on Shop Floor
- ☺ Techniques to identify problem
- ☺ Various root cause analysis tools in dealing with problems.

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