



National Productivity Council

Training Programme On:

DIGITAL TRANSFORMATION THROUGH E-GOVERNANCE & ICT

PROGRAMME CODE: T2627GNR05

Date:

21st to 25th

December 2026

Venue:

Goa



1. ABOUT NPC

National Productivity Council (NPC) is an autonomous organization under the Department of Promotion of Industry and Internal Trade, Ministry of Commerce & Industry, Government of India. The present expertise available in NPC has a resource base of professionals from fields such as Economics, Industrial Engineering, Human Resource Management, Energy, Environment, IT, Project Monitoring and Evaluation, Research Studies, and Baseline Surveys.

In addition, services of external professionals and subject matter specialists are also sought on need basis, depending upon the nature and scope of work. NPC extends services from its headquarter at New Delhi and twelve regional offices across the country manned by more than one hundred full time professionals. NPC has professionals from diverse fields to provide Consultancy, Capacity Building and Project Monitoring Unit (PMU) services to various organisations including Central Government Ministries and State Governments.

2. PROGRAMME THEME

The enabling role of the e-Governance & ICT Tools encompassing Information and Communication Technology in the delivery of services in the public and Government Sector has gained acceptance. 'SMART' Governments and citizen's empowerment have become buzz words for the policy makers.

E-Governance & ICT Tools has become a vital part of many successful Government programmes and schemes as the opportunities are large and benefits are significant. Successful implementation of e-governance requires the ability and willingness to re-engineer the Government processes and the skills to manage large scale change in addition to technological infrastructure.

Further, as advanced information and communications technology Tools become an integral part of getting work done at the workplace, Government organizations would have to transform into Digital Organizations. As in e-governance the Citizen comes first, like wise in a Digital Organization, the employee comes first. So, for any transformation that takes, the relentless focus is on employees. In capacity building of employees on the subject "Digital Transformation through e-Governance & ICT", NPC is organizing the program.

3. LEARNING OBJECTIVES

This training program prepares participants to:

- Understand the core concepts and strategic importance of digital transformation in governance.
- Explore key components and frameworks of eGovernance and ICT applications in public service delivery.
- Identify opportunities to enhance transparency, accountability, and citizen engagement through digital tools.
- Gain insights into national and international best practices in digital governance and smart administration.
- Strengthen capacity to implement ICT solutions for efficient, responsive, and inclusive governance.
- Navigate challenges related to cyber security, data privacy, interoperability, and digital infrastructure.

4. BROAD PROGRAMME COVERAGE

The following topics shall be covered during the training:

- Introduction to E-Governance & its role in the digital Era
- Emergence of digital technology –Technological Trends
- Office automation and components of ICT
- Building Knowledge driven culture of innovation
- Modern Office Management Practices & Technological Challenges in the digital era
- Digital Office: IT tools for Productivity Enhancement
- Case studies Presentations and panel discussions

5. METHODOLOGY

The methodology of the training program would be participative in nature. The sessions would be based on conceptual deliberations, case studies, success stories and group exercises/discussions.

6. PARTICIPANTS' PROFILE

Officials from Central & State Government Departments, Academic Institutions, Central and State PSUs, Private Sector Units, Co-operative Sector Organizations, Financial Institutions, Banks, Corporations, Universities, Academic Institutions, Labor Unions/Associations.

7. FACULTY

The faculty for the training programme will comprise of senior NPC Experts & other renowned and experienced Trainers from the respective field.

8. PROGRAMME FEE & VENUE

Programme Order Number	T2627GNR05	
Program Venue	Goa	
Programme Fee	Residential Participants ₹ 75,000/- + 18% GST	Non-Residential Participants ₹ 60,000 /- + 18% GST
For Residential Participants	Check-in at hotel – 21 st December 2026 (12:00 PM) Check-out from Hotel – 25 th December 2026 (10:00 AM)	

9. PAYMENT DETAILS

<ul style="list-style-type: none">• ECS Payment Details: State Bank of India, GIDC Electronic Estate Gandhinagar Branch; A/c No. 39739716062, IFSC Code. SBIN0007949• DD/Cheque should be drawn in the name of NATIONAL PRODUCTIVITY COUNCIL payable at GANDHINAGAR, GUJARAT• NPC'S PAN No: AAATN0402F, NPC'S GSTIN: 24AAATN0402F1Z
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As per GOI notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services provided to the Central Government, State Government, UT Administration under any training programme for which total expenditure is borne by the Central Government, State Government, UT Administration.

10. HOW TO APPLY

Nominations may be sent to the following address/email:

Training Program Coordinator: Vikas Meena, Deputy Director, Mob: 8866943946, Email: vikas.meena@npcindia.gov.in	Address: National Productivity Council, Regional Directorate, Gandhinagar E-5, GIDC Electronic Estate, Sec 26 GIDC, Gandhinagar, Gujarat – 382 028
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- *Last date for getting seat confirmation: Two weeks before the program's scheduled date.*
- *Last date for Sending of nominations: Two weeks before the program's scheduled date or until all seats are filled.*



NATIONAL PRODUCTIVITY COUNCIL

APPLICATION FORM FOR NOMINATIONS

Title of Programme: _____

Programme Code: _____

Programme Duration: _____ Venue/ Location: _____

Select Participation on Residential Basis OR Non-Residential Basis

Details of Nominated Participants:

S. No.	Name of Delegate	Designation	Mobile No.	Email ID	Participant Organisation Address (kindly provide full address of correspondence)
1					
2					
3					
4					
5					

Details of Nominating Authority:

S. No.	Name of Nominating Authority	Designation	Mobile No.	Email ID	Nominating Authority Organization Address (kindly provide full address of correspondence)
1					

Select, if Organization is GST Exempted OR Select, if Organization is Not GST Exempted

SELF DECLARATION ON GST EXEMPTION (OPTIONAL)

As per GST notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services provided to the Central Government, State Government, UT Administration under any training programme for which total expenditure is borne by the Central Government, State Government, UT Administration.

- I/We hereby declare that we meet all the conditions stipulated in the aforementioned GST notifications and qualify for exemption from GST payment for the training program mentioned above.
- I/We acknowledge that any breaches or non-compliance with the specified conditions may result in the collection of GST, interest, and penalty amounts by NPC on behalf of the GST department at a later stage whenever the GST department raises the same to NPC.
- I/We also declare that it is the responsibility of the participant organization to verify their eligibility to avail the benefit, and NPC is not responsible for checking the eligibility.

*** I certify that the above information is correct**

Signature: _____ Date: _____ Place: _____

For Organisation who are Not Exempted and having GST registration GST No. (Mandatory) _____
(Kindly provide the GST number of organisation on which GST Invoice to be raised)
Organisation PAN No. (Optional) _____
Organisation TAN No. (Mandatory on TDS deduction) _____

DECLARATION

*I certify that the above information is correct

Signature: _____ Date: _____ Place: _____

10. GENERAL INSTRUCTIONS

- Due to limited number of seats, it is recommended to send the nominations as per attached format at the earliest, for ensuring the availability. Acceptance of the nominations is subject to the seat availability and receipt of programme fee latest by the last date for nominations.
- The Residential programme fee covers the professional fees towards training, board & lodge of the Participant(s).
- Each participant should carry their ID cards and necessary letters / orders issued by their department for attending the training program.
- The Non-Residential programme fee covers the professional fee towards training, lunch, and refreshments during the training program.
- The fee once deposited is non-refundable, however, substitutions are allowed.
- In the event of unforeseen circumstances leading to the cancellation of the training program, NPC shall not be responsible for any associated charges.
- NPC shall not bear any charges towards participants' to & from travel from their residence / place of stay and the training program venue. All participants shall make their own arrangement to reach the venue on time as per the programme schedule. Book your travel ticket only after receiving confirmation from the NPC.
- Participants are requested to kindly assure their health and safety during the training period and NPC will not be liable for medical expenses incurred by the participants during the program. NPC shall not be held liable for personal expenses, including but not limited to portage, theft, accidents, health expenses, etc.
- NPC will not be able to provide boarding and lodging before or after the scheduled dates of the programme (Day 1 being the check-in date and Day 5 the check-out date, i.e., a total stay of 4 nights). Participants who wish to stay beyond the programme duration are requested to make their own arrangements at their own cost.
- Settlement of additional bills: The hotel will be instructed to open a separate folio for each participant. Participants may directly settle any additional dues for accompanying person(s), laundry, telephone, minibar, room service, overstay, etc., directly with the hotel before checkout.
- It is requested to kindly settle all additional charges of family members at the time of check-in, so to avoid any last-minute confusions regarding Billing amount.
- Field Visit: Would be arranged by NPC on second and/or third day of training program, from 14:00 hrs. to 18:00 hrs. During Field visit/sight seen you should adhere to the time announced by the Training coordinator, failing which you will have to come to the next place on your own expenses.
- The inaugural session would commence around 16:30 hrs. on Day-1 and the programme shall conclude at about 09:00 hrs. on Day-5.
- Early check-in and late check-out are subject to the availability at hotel. Hotels are subject to change based on availability.
- Kindly inform about the schedule of check in-checkout at Hotel. Since this would help the hotel to serve you better.
- The participants shall be awarded Certificate of Participation on successful completion of programme.
- Participants are required to follow the Participants are advised to book their travel tickets only after receiving confirmation of Programme and acceptance of nomination.
- Any other terms and conditions apply as may be notified by NPC at any point of time.
- Referring to GST guidelines, you are requested to confirm the applicability of GST payment for your department.