



National Productivity Council

Training Programme
on
**AI for Efficiency: Transforming Office
Productivity in the Digital Age**
PROGRAMME CODE: (T2526IEG02)

26th-30th May'25
(Manali)



1. ABOUT NPC

National Productivity Council (NPC) is an autonomous organization under the Department of Promotion of Industry and Internal Trade, Ministry of Commerce & Industry, Government of India. The present expertise available in NPC has a resource base of professionals from fields such as Economics, Industrial Engineering, Human Resource Management, Energy, Environment, IT, Project Monitoring and Evaluation, Research Studies and Baseline Surveys. In addition, services of external professionals and subject matter specialists are also sought on need basis, depending upon the nature and scope of work. NPC extends services from its headquarter at New Delhi and 12 regional offices across the country manned by more than 100 full time professionals. NPC has professionals from diverse fields to provide Consultancy, Capacity Building and Project Monitoring Unit (PMU) services to various organisations including Central Government Ministries and State Governments.

2. PROGRAMME THEME

In government offices across India, the scene is familiar. Desks filled with pending files, inboxes overflowing with citizen queries, and teams struggling with data analysis for time-sensitive decisions. The reality of modern governance is demanding. Citizens expect instant responses through digital platforms. Ministries require comprehensive data analysis for policy decisions. RTI applications need meticulous documentation. And amidst all this, there is an expectation to drive digital innovation with limited resources.

Artificial Intelligence offers a strategic solution to these challenges. AI can transform government operations by analyzing complex documents in minutes, automating responses to common queries, and providing data-driven insights for policy making. This training programme aims to equip government and PSU officers with practical AI implementation strategies and ready-to-use templates that can be applied immediately upon returning to their departments.

3. LEARNING OBJECTIVES

NPC has designed this training program to help participants:

- Understand the foundations of Artificial Intelligence and Generative AI
- Master practical applications of AI for document processing and workflow automation
- Implement AI solutions within existing government frameworks and security protocols
- Develop strategies for ethical AI implementation in the public sector
- Create actionable implementation plans for their respective departments

4. BROAD PROGRAMME COVERAGE

The following topics shall be covered during the training

- **Module 1: Foundations and Generative AI**
 - Introduction to Artificial Intelligence and its impact across industries
 - Understanding Generative AI: capabilities, limitations, and key concepts
 - The art of prompt engineering: best practices for effective AI use
 - Practical applications of AI for document processing and government communications
 - AI integration with Microsoft Office Suite and other productivity tools
- **Module 2: Addressing Challenges and Ethical Considerations**
 - Managing hallucinations and bias in AI outputs
 - Ethical AI implementation and legal considerations

- Understanding data privacy and security in the age of AI
- The EU AI Act and its implications for government departments
- **Module 3: Agentic AI and Future Trends**
 - Introduction to Agentic AI and its capabilities
 - Use cases of Agentic AI in office productivity
 - Challenges and best practices for AI implementation
 - Future trends in AI and their potential impact on government operations

5. METHODOLOGY

Methodology of the training program would be participative in nature. The sessions would be based on conceptual deliberations, case studies, success stories and group exercises/discussions. Participants will have the opportunity to work on practical exercises relevant to government operations and develop implementation plans for their respective departments.

6. PARTICIPANTS' PROFILE

The programme is designed for officials working across different functional areas of management including administration, finance, personnel & training/HRD, etc. from State and Central Governments Departments/Ministries, Public Sector Units, Private Sector Enterprises, Co-operatives, Corporations, Banks, Financial Institutions and/or Academic and/or Research Institutions.

7. FACULTY

The Faculty for the training programme will comprise of senior NPC Experts & other renowned and experienced Trainers from the respective field of AI, digital transformation, and government operations.

8. PROGRAMME FEE & VENUE

Programme Code	T2526IEG02	
Program Venue	Manali	
Programme Fee	Residential Participants ₹ Rs. 65000 + GST	Non-Residential Participants ₹ Rs 50000 + GST
For Residential Participants	Check-in at hotel - 26/May/2025 (Afternoon) (Check in time from afternoon onwards at Hotel/Resort) Check-out from Hotel – 30/May/2025 (Forenoon) (Check out time till forenoon at Hotel/Resort)	

9. PAYMENT DETAILS

Programme fee inclusive of GST to be paid in advance and proof of payment to be attached along with application form.

- **ECS Payment Details:** Indian Overseas Bank, 70, Golf Link, New Delhi Branch;
- A/c No. 026501000009207, IFSC Code. IOBA0000265
- DD/Cheque should be drawn in the name of NATIONAL PRODUCTIVITY COUNCIL payable at NEW DELHI
- NPC'S PAN No: AAATN0402F, NPC'S GSTIN: 07AAATN0402F1Z8



HOW TO APPLY

- Please apply in prescribed application format enclosed with this brochure. Nominations may be sent to the following address:
- Last date for Receiving of nominations: (two weeks before the scheduled date of programme)

Sh. Vijay Kumar,
Director (IE),
National Productivity Council,
5-6 Institutional Area, Lodi Road, New
Delhi – 110003
Mobile No.: +91-9971846036;
Phone:-011-24607338
Email: vijay.kumar@npcindia.gov.in

Sh. Ashutosh Makup,
Director & Group Head (IE),
Email: ashutosh.makup@npcindia.gov.in
Ph: 011-24607363



NATIONAL PRODUCTIVITY COUNCIL
5-6 Institutional Area, Lodhi Road, New Delhi – 110003

APPLICATION FORM FOR NOMINATIONS

Title of Programme: **AI for Efficiency: Transforming Office Productivity in the Digital Age**

Programme Code: **T2526IEG02**

Programme Duration: **26th -30th May'25**

Venue/ Location: **Manali**

Select Participation on Residential Basis

OR Non-Residential Basis

Details of Nominated Participants:

S. No	Name of Delegate	Designation	Mobile No.	Email ID	Participant Organisation Address (kindly provide full address of correspondence)
1					
2					
3					
4					
5					

Details of Nominating Authority:

S. No	Name of Nominating Authority	Designation	Mobile No.	Email ID	Nominating Authority Organization Address (kindly provide full address of correspondence)
1					

Select, if Organization is GST Exempted

OR

Select, if Organization is Not GST Exempted

SELF DECLARATION ON GST EXEMPTION (OPTIONAL)

As per GST notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services provided to the Central Government, State Government, UT Administration under any training programme for which total expenditure is borne by the Central Government, State Government, UT Administration.

- I/We hereby declare that we meet all the conditions stipulated in the aforementioned GST notifications and qualify for exemption from GST payment for the training program mentioned above.
- I/We acknowledge that any breaches or non-compliance with the specified conditions may result in the collection of GST, interest, and penalty amounts by NPC on behalf of the GST department at a later stage whenever the GST department raises the same to NPC.
- I/We also declare that it is the responsibility of the participant organization to verify their eligibility to avail the benefit, and NPC is not responsible for checking the eligibility. *I certify that the above information is correct

Signature: _____ Date: _____ and Place: _____

For Organisation who are Not Exempted and having GST registration GST No. (Mandatory) _____
 (Kindly provide the GST number of organisation on which GST Invoice to be raised)
 Organisation PAN No. (Optional) _____
 Organisation TAN No. (Mandatory on TDS deduction)) _____

DECLARATION

*I certify that the above information is correct

Signature: _____ Date: _____ and Place: _____

10. GENERAL INSTRUCTIONS

- ❖ Due to limited number of seats, it is recommended to send the nominations as per attached format at the earliest, for ensuring the availability. Acceptance of the nominations is subject to the seat availability and receipt of programme fee latest by the last date for nominations.
- ❖ The Residential programme fee covers the professional fees towards training, board & lodge of the Participant(s). The fee once deposited is non-refundable, however, substitutions are allowed.
- ❖ Each participant should carry their ID cards and necessary letters / orders issued by their department for attending the training program.
- ❖ The Non-Residential programme fee covers the professional fee towards training, lunch and refreshments during the training program. The fee once deposited is non-refundable, however, substitutions are allowed.
- ❖ NPC shall not bear any charges towards participants' to & fro travel from their residence / place of stay and the training program venue. All participants shall make their own arrangement to reach the venue on time as per the programme schedule.
- ❖ Participants are requested to assure their health and safety during the training period and NPC will not be liable for medical expenses incurred by the participants during the program.
- ❖ NPC will not provide boarding and lodging before and after the dates of programme. Participants planning to stay longer than the scheduled duration should arrange the same at their own cost.
- ❖ Settlement of additional bills: The hotel will be instructed to open separate folio for each participant. Participants may directly settle their additional dues regarding family member, laundry, telephone, mini bar, room service, overstay etc. with the hotel before checkout.
- ❖ The participants shall be awarded Certificate of Participation on successful completion of programme.
- ❖ Any other terms and conditions apply as may be notified by NPC at any point of time.
- ❖ Referring to GST guidelines, you are requested to confirm the applicability of GST payment for your department.
- ❖ Participants are required to follow the necessary COVID protocols during training.