



National Productivity Council

**Training Programme
on
Management Development Program
for
Decision Making and Problem Solving**

08 - 12 January 2024

(Goa)



Decision Making and Problem Solving

1. ABOUT NPC

National Productivity Council (NPC) is an autonomous organization under the Department of Promotion of Industry and Internal Trade, Ministry of Commerce & Industry, Government of India. The present expertise available in NPC has a resource base of professionals from fields such as Economics, Industrial Engineering, Human Resource Management, Energy, Environment, IT, Project Monitoring and Evaluation, Research Studies and Baseline Surveys. In addition, services of external professionals and subject matter specialists are also sought on need basis, depending upon the nature and scope of work. NPC extends services from its headquarter at New Delhi and 12 regional offices across the country manned by more than 100 full time professionals. NPC has professionals from diverse fields to provide Consultancy, Capacity Building and Project Monitoring Unit (PMU) services to various organisations including Central Government Ministries and State Governments.

2. PROGRAMME THEME

Decision-making is a ubiquitous and essential aspect of human life, influencing every facet from personal choices to complex business strategies. The ability to make sound decisions is a skill that combines both art and science, requiring a delicate balance between rational analysis and intuitive judgment. By understanding the processes, acknowledging influencing factors and addressing challenges, individuals and organizations can cultivate the art and science of decision-making. Problem-solving is a cognitive skill crucial for navigating life's challenges. It involves identifying, analyzing, and resolving issues efficiently. A successful problem-solving process typically begins with recognizing a problem, followed by gathering pertinent information, generating potential solutions, and evaluating them based on feasibility and effectiveness. Effective problem-solving often incorporates creativity, critical thinking, and collaboration.

3. LEARNING OBJECTIVES

This program has been designed to enhance participants' decision making and problem-solving skills. Participants can aim to improve their ability to make well-informed decisions by understanding and applying effective decision-making processes. This skill can lead to better personal and professional choices, contributing to long-term success. The workshop will also focus on equipping participants with strategies and techniques for solving problems efficiently. Improved problem-solving skills can lead to increased productivity and innovation in various aspects of life and work.

4. BROAD PROGRAMME COVERAGE

- Importance of taking right decision.
- Role of creativity in decision making
- Introduction of Critical Thinking
- Lateral thinking and Design Thinking for decision making and problem solving.
- Introduction of various problem-solving techniques
- Crisis management

5. METHODOLOGY

Methodology of the training program would be participative in nature. The sessions would be based on conceptual deliberations, case studies, success stories and group exercises/discussions.

6. PARTICIPANTS' PROFILE

Officials from Central & State Government Departments, Academic Institutions, Public Sector Undertakings, Private Sector Units, Co-operative Sector Organizations, Financial Institutions, NBFCs, Corporations, Labour Unions/Associations.

7. FACULTY

The faculty for the training programme will comprise of senior NPC Experts & other renowned and experienced Trainers from the respective field.

8. PROGRAMME FEE & VENUE

Programme Code	<i>TP/23-24/101</i>	
Program Venue	Goa	
Programme Fee	Residential Participants ₹ 55000 /- + 18% GST (Rupees Fifty Five Thousand plus 18% GST) per participant	Non Residential Participants ₹ 35500 /- + 18% GST (Rupees Thirty Five Thousand Five Hundred plus 18% GST) per participant
For Residential Participants	Check-in at hotel – 8 th January 2024, <i>Monday, Afternoon</i> Check-out from Hotel – 12 th January 2024, <i>Friday, 12 Noon</i>	

9. PAYMENT DETAILS

Programme fee inclusive of GST to be paid in advance and proof of payment to be attached along with application form.

- ECS Payment Details: Indian Overseas Bank, 70, Golf Link, New Delhi Branch; A/c No. 026501000009207, IFSC Code. IOBA0000265
- DD/Cheque should be drawn in the name of NATIONAL PRODUCTIVITY COUNCIL payable at BANGALORE
- NPC'S PAN No: AAATN0402F, NPC'S GSTIN: 29AAATN0402F1Z2

As per GOI notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services provided to the Central Government, State Government, UT Administration under any training programme for which total expenditure is borne by the Central Government, State Government, UT Administration.

- **NPC shall offer 10% discount on programme fee to organizations sponsoring 3-5 participants and 15% discount of programme fee to organizations sponsoring more than 5 participants.**

10. HOW TO APPLY

- Please apply in the prescribed application format enclosed with this brochure. Nominations may be sent to any of the following two address:

**The Regional Director
National Productivity Council
2nd Floor, KSDB Building
55, Risaldar Street, Seshadripuram
Bengaluru – 560 020
Email Id: bangalore@npcindia.gov.in**

OR

**The Training Coordinator
National Productivity Council
5-6 Institutional Area Lodhi
Road, New Delhi – 110003
Email Id:
npctraining@npcindia.gov.in
Tel: 011-24607319**

- **Last date for Receiving of nominations: 29th December 2023**

11. GENERAL INSTRUCTIONS

- ❖ Due to limited number of seats, it is recommended to send the nominations as per attached format at the earliest, for ensuring the availability. Acceptance of the nominations is subject to the seat availability and receipt of programme fee latest by the last date for nominations.
- ❖ The Residential programme fee covers the professional fees towards training, board & lodge of the Participant(s). The fee once deposited is non-refundable, however, substitutions are allowed.
- ❖ Each participant should carry their ID cards and necessary letters / orders issued by their department for attending the training program..

- ❖ NPC shall not bear any charges towards participants' to & fro travel from their residence / place of stay and the training program venue. All participants shall make their own arrangement to reach the venue on time as per the programme schedule.
- ❖ Participants are requested to assure their health and safety during the training period and NPC will not be liable for medical expenses incurred by the participants during the program.
- ❖ NPC will not provide boarding and lodging before and after the dates of programme. Participants planning to stay longer than the scheduled duration should arrange the same at their own cost.
- ❖ Settlement of additional bills: The hotel will be instructed to open separate folio for each participant. Participants may directly settle their additional dues regarding family member, laundry, telephone, mini bar, room service, overstay etc. with the hotel before checkout.
- ❖ The participants shall be awarded Certificate of Participation on successful completion of programme.
- ❖ Any other terms and conditions apply as may be notified by NPC at any point of time.
- ❖ Referring to GST guidelines, you are requested to confirm the applicability of GST payment for your department.
- ❖ Participants are required to follow the necessary COVID protocols during training.



NATIONAL PRODUCTIVITY COUNCIL
5-6 Institutional Area, Lodhi Road, New Delhi – 110003
npctraining@npcindia.gov.in

APPLICATION FORM FOR NOMINATIONS

Title of Programme:

Programme Code:

Programme Duration:

Location:

Details of Nominated Participants:

S. No	Name of Delegate	Designation	Mobile No.	Email ID	Official Address for correspondence
1					
2					
3					
4					
5					

Details of Nominating Authority:

Name:

Designation:

Organization:

Address

Contact Number:

Email ID:

Signature

Details of Proof of payment of Programme fee (*RTGS / NEFT Details; Cheque, DD*):

Payment Particulars

- **ECS Payment Details:** Indian Overseas Bank, 70, Golf Link, New Delhi Branch; A/c No. 02650100009207, IFSC Code. IOBA0000265
- In case of ECS Payment, the payment details should be intimated accordingly along with UTR number
- DD/Cheque should be drawn in the name of NATIONAL PRODUCTIVITY COUNCIL payable at BANGALORE
- Programme Fees per Participant plus GST to be paid in advance
- PAN No: AAATN0402F, GSTIN: 29AAATN0402F1Z2

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अमृत महोत्सव



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